



2016 ANNUAL REPORT

Connecting People, Building Community

Connecting people is the heart of what we do. In our five programs, our neighbors are not nameless, needy people for whom we provide services, they are our friends and partners, and together we take on the challenges they face. Connections forged by Intown are not limited to our clients. Volunteers, donors, board members, and staff all work together to make life better for our neighbors in need. Together we strive to create a community in which everyone is valued and we all have something to contribute. Through these relationships, our lives are touched and changed for the better.





Reflections on Giving and Receiving

We all have something to give, and when we give, we often find that through the act of giving we also receive. Intown supporters recognize this. We offer our time, money, and skills to help Intown serve our neighbors who are hungry and homeless. In the process of giving, we receive the benefits of the connections we establish with our clients and fellow volunteers and the better community that we create.

Our clients struggle with hunger, poverty, and homelessness. Intown prides itself on effectively assisting and empowering people to move from homelessness to permanent housing and from hunger to food

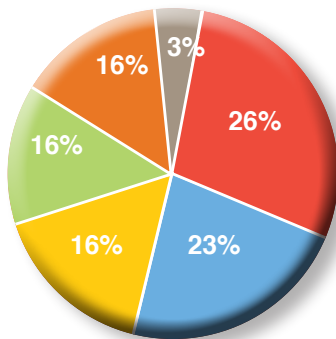
stability. This work is done intentionally in an interrelated community where givers also receive, and transformation is possible for us all.

We are proud of the work we have done over the last year. Thank you for your faithful work and generosity. The lives of so many of our neighbors have been changed because of what you have given. We hope that as a result of your gifts to Intown, you have also received and your life has been changed for the better. Together we will continue to build a community of givers and receivers in which everyone is valued and lives are transformed.

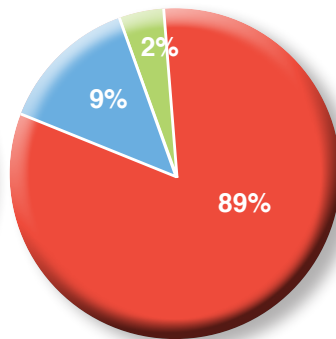
David Brackett, Board Chair

Brad Schweers, Executive Director

FINANCIAL OVERVIEW



Revenue*



Expenses*

Revenue

\$538,783

Community Partners	\$141,375	26%
Individuals	\$125,380	23%
Foundations	\$84,183	16%
Sponsoring Congregations	\$84,930	16%
Events	\$88,580	16%
Government	\$14,335	3%

Expenses

\$555,937

Programs	\$494,784	89%
Development	\$50,034	9%
Administrative	\$11,119	2%

Financial Overview reflects unaudited data.
*Includes cash and in-kind contributions.

Agency-Wide Snapshot

1,190 unduplicated people served

Food ministries served 190 people/week, up 17% from 2015.

Homeless ministries served 159 people per week, up 56% from 2015.

Children made up 23% of recipients.

Seniors made up 18% of recipients.



Meet Mary and Wendell Reilly

Donors

Mary and Wendell Reilly think locally. That's why they are long-time supporters of Intown Collaborative Ministries. Their hope is for a strong community where neighbors who sleep outside are not invisible or faceless. They understand the value of connecting with people on the streets, in rent-assisted housing, and at Intown's Food Pantry and Clothing Closet.

In many cases, we know the faces and names of those neighbors—just as we know others we see every day. And we miss out on connections and relationships when we close our eyes or wall ourselves off.

Mary and Wendell also understand that we must embrace our neighborhood in the context of the whole and connect with city- and worldwide solutions. Intown's innovative, relationship-focused work connects neighbors in need with networks of care and support. "Brad and the folks at Intown build on partnerships with other agencies in the city and nationally," says Mary. "They look for innovative solutions to what so often is an overwhelming issue. They understand that working collaboratively with other social services as well as with the clients themselves is the most effective way to bring hospitality to our homeless neighbors. We are thankful for their work."

PROGRAM SUMMARIES

Food Pantry

The Food Pantry operates every Saturday morning at Druid Hills United Methodist Church. The objective of the Food Pantry is to eliminate immediate hunger and food insecurity for local neighbors in the 30306, 30307, and surrounding ZIP codes. Roughly half of Pantry guests are housed, and half sleep outside or in shelters.

- Served 578 households comprised of 1,038 individuals, an increase of 15% from 2015
- An average of 125 guests per week, an increase of 26% from 2015
- 6,486 total visits, an average of 6.2 visits per year per guest
- 25% of guests were children and 15% of guests were seniors
- Distributed 70,509 pounds of food, enough for 58,758 meals
- Volunteers donated over 5,800 hours and 22,773 pounds of food (32% of food distributed)



Outreach

Our Outreach program connects with men, women, and families experiencing homelessness and connecting them with needed services in Atlanta. The ultimate goal is to move people into permanent housing through building relationships, assessments, referrals, and ongoing supportive services.



- 637 contacts with 131 unique individuals, an increase of 22% from 2015
- 43 partners assessed through the city-wide coordinated system
- 155 referrals and connections made for medical and legal services, IDs and birth certificates, etc.
- 6 people moved from the streets into permanent housing and 5 people moved into transitional housing

Meet Rhonda Robinson

Pantry Guest, Volunteer

For many people, Rhonda is their first introduction to Intown Collaborative Ministries. Every Saturday you'll find her volunteering at the check-in table at our Food Pantry. Rhonda lives in the neighborhood and first came to the Pantry as a guest a few years ago. A friend had told her about Intown, and Rhonda appreciated the groceries when food was running low. She was also impressed by the atmosphere. "The love and hospitality were genuine and from the heart," Rhonda says. "Other places try to get you in and out as fast as they can. But Intown is different."

Rhonda wanted to give back, so she started volunteering. "I know where many of these people have been." She says, "I've been homeless. I know the struggle." Rhonda started out working in the back but found that she loved greeting people at check-in. "You'd be surprised what a difference it makes when someone addresses you by name," she says. For Rhonda, Saturdays at the Pantry are her way of giving back and connecting with people. Giver, receiver, greeter, community builder.



PROGRAM SUMMARIES

Clothing Closet

Open every Monday morning, our Clothing Closet is the only local resource for men and women to find both professional and weather-appropriate clothing.

- 281 unique guests made 1,429 visits, up 11% from 2015
- An average of 25 people shopped each week
- Distributed 5,174 items of clothing worth \$30,227

Heading Home

Heading Home is an intensive case management program that helps men and women overcome the final barriers to income and housing. Our case manager helps program participants quickly leave homelessness by obtaining or retaining income, saving at least \$500, and finding an apartment that fits their budget. We work with two local shelters and with those referred from our Sponsoring Congregations.

- 26 homeless partners served, up 30% from 2015
- 20 found full-time work, 4 found part-time work, and 2 received Veterans' benefits
- 13 moved into permanent housing, and 13 transitioned into temporary housing
- The 13 partners who moved into permanent housing saved a total of \$8,000, which was matched by Intown



Food Co-ops

The Intown Food Co-ops are one part food security, one part community empowerment. We provide stable, long-term food to low-income neighbors living in two local high-rises. Our staff works to empower our 65 co-op members to take greater control over their food-security and nutrition. Members form committees to select their own food, arrange for delivery and distribution, and hold regular community meetings. Members pay \$10 per month and receive over \$80 in food, including produce, meat, and dairy.

- 65 members
- 39 members are seniors and 26 have disabling conditions
- 37,743 pounds of food received including 10,658 pounds of produce, up 7% from 2015

2016 DONORS

GOVERNMENT GRANTS

Emergency Food and Shelter Program

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Mission: To prevent and reverse homelessness and hunger in Intown Atlanta by building a healthy community through strong relationships and transformed lives.

Vision: A thriving Intown community where no one is homeless and no one is hungry.

Core Values: Dignity, Relationships, Accountability, Empowerment, Long-term and Sustainable Solutions

Sponsoring Congregations

Atlanta Primitive Baptist Church

Church at Ponce and Highland

Church of Our Saviour

Congregation Shearith Israel

Druid Hills Presbyterian Church

Glenn Memorial United Methodist Church

Grace Lutheran Church

Greater Smith Chapel AME Church

Haygood Memorial United Methodist Church

Inman Park United Methodist Church

Mercy Community Church

Morningside Presbyterian Church

New Church United Methodist Church

Rock Spring Presbyterian Church

St. John's Lutheran Church

Virginia-Highland Church

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Maria Carr, BSW, Director of Outreach

Elyse Christensen, Heading Home Case Manager

Joya Green, Food Co-op Coordinator

Rev. Allen Jones, Clothes Closet Coordinator

Rev. Sally Oakes, Food Pantry Coordinator

Rev. Jay Thomas, Development Associate



Intown Collaborative Ministries is a 501(c)(3) charitable organization. Tax-deductible donations can be made at www.intowncm.org/donate.

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intowncm.org



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