



**INTOWN  
CARES**

**the  
will  
to find  
away**

**Overcoming homelessness and  
hunger in intown Atlanta**


**Some of our  
neighbors have  
lived outdoors for  
a long, long time,  
in conditions  
few of us will  
ever know.**

Some don't know where their next meals will come from. A trip to the grocery store is not an option.

These intown Atlanta neighbors face some of the greatest obstacles to housing and food security.

But obstacles can be overcome. Walking with our neighbors, we work to find a way.






**Intown Cares is a nonprofit that goes the extra mile** to help intown Atlantans meet their most essential human needs — housing and food.

We specialize in helping unhoused people who face major barriers make the transition to their own homes. And we provide the easiest access to food for any who need it.

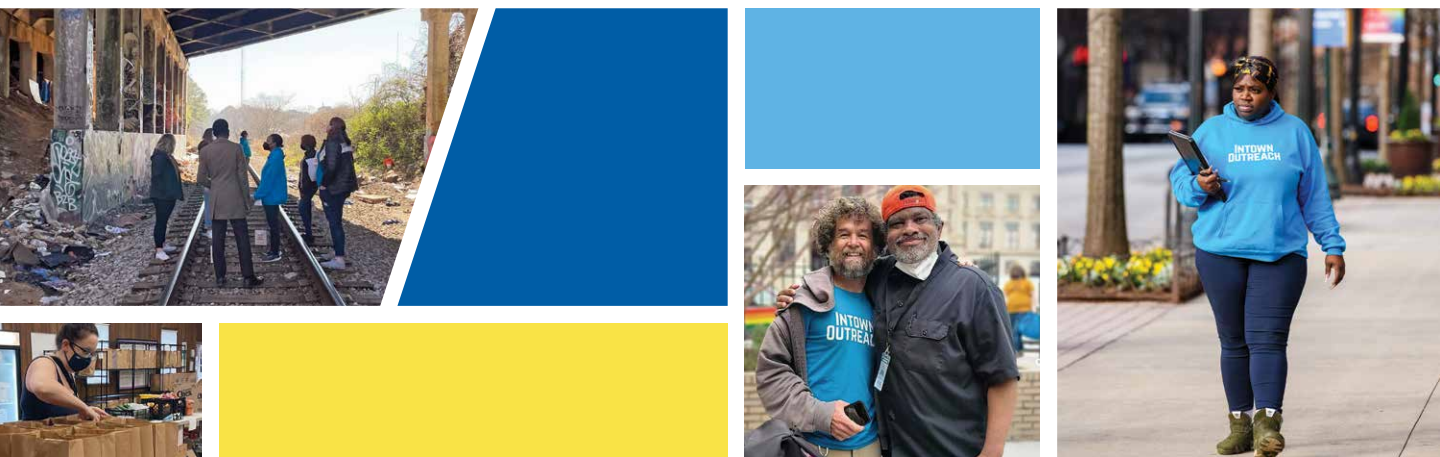
Persistence drives us. The people we employ, the process we follow, and the perspective we share are all guided by a single, unifying idea:

*That hunger and homelessness can be solved with imagination, flexibility, and a willingness to take the extra step.*



# How we recruit + prepare a team that goes all-out

- We hire for empathy, flexibility and creativity as much as professional qualifications
- Several of our team members have lived experiences similar to the neighbors we serve
- Each team member is empowered to make decisions and take action they believe will best serve a neighbor in need
- Every new hire spends time shadowing team members in both programs (homeless services and food provision)



## OUR STORY

Intown Cares is a longtime champion and ally to Intown Atlantans in great need. We were founded in 2010 as Intown Collaborative Ministries, a cohort of congregations that provided and operated a food pantry. Over the years, our mission expanded – we began helping those who have long lived on Atlanta’s streets find permanent housing.

Today, Intown Cares still receives vital support from our original congregations, as well as from government grants, foundations, businesses, community partners and individual donors. People from all walks of life are needed to address the great complexity of homelessness and hunger. With them – *with you* – we are determined to succeed.



**INTOWN  
CARES**

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How we work to solve

# Homelessness

*for the neighbors who face the greatest obstacles*

**A “Housing First” model.** The federally approved, Atlanta-embraced, proven-effective way to help people move into permanent housing and thrive. Housing First initiates stability; other personal obstacles are addressed after moving into housing, not as a precondition.

**A diligent and thorough approach.** Most of the neighbors we serve experience “chronic homelessness.” They have a disabling condition and have been unhoused for at least a year. We go to where these neighbors are, build trust, help them acquire documentation — and move toward permanent housing.

**Close coordination with partners.**

Intown Cares does not do everything, nor do we “go it alone.” Our place in Atlanta’s homeless services ecosystem is clear: We address each of the many obstacles facing our neighbors to help them move from street to home. Our partners provide emergency services, medical care, job training and other services.

**Unrelenting persistence.** Agencies, foundations and donors recognize that Intown Cares goes further in helping Atlantans make their journey to a home. With these supporters, we share a mindset of hard work, creativity and resourcefulness.



## How we work to solve **Hunger**

*for increasing numbers of neighbors in need*

**Food without stipulation.** Those who visit our community food center do not need to show identification or fill out forms. They are free to shop and choose what they need. We're there to assist.

**Delivery where it's needed.** Not everyone experiencing food insecurity can board a bus or hop in a car to get to our center. For these neighbors, Intown Cares delivers groceries and goods. Volunteer drivers help. So does Amazon, which makes deliveries each week.

**A strong – and expanding – network.**

The Atlanta Community Food Bank is our first resource. Area grocers also donate fresh and packaged goods, and congregations run food drives. Our partner, Second Helpings Atlanta, supplies sustenance collected from restaurants and stores. And we never stop seeking new suppliers.

**Extraordinary volunteers.** Our food program's Tuesday and Saturday markets are staffed almost entirely by volunteers. Many of the neighbors we serve also pitch in to help. Atlanta is generous – and yet, more help and more food are always needed.

**Going the extra mile for dignity:** Living outdoors for months or years is a hardship no one should experience. So too is the fear of not knowing where the next meal will come from. • This is why Intown Cares embraces human dignity. We respect each neighbor's pace and personal decisions in the journey to housing. And we work to obtain and provide food that is more than sustenance – it's nourishment to be enjoyed.

