



**INTOWN
CARES**

Home Again

How we help intown neighbors move from street to housing

Atlanta has several good organizations serving people who experience homelessness. Intown Cares focuses primarily on helping neighbors who face the greatest obstacles to housing.

The official term for what these neighbors experience is "chronic homelessness." This means they are:

- repeatedly "unhoused" or lack housing for more than a year; and
- dealing with a disability (mental or physical) or substance use

How we work ▶



The other side of our mission

We also go the extra mile to help intown Atlantans in need know that they will have food this week



How we help neighbors navigate a complex journey

1 ENGAGE

We develop rapport with neighbors experiencing homelessness through consistent outreach.

2 ENROLL

With trust established, we then assess a neighbor's needs and barriers and enroll them in our program.

3 NAVIGATE

We meet neighbors where they are, help obtain needed documentation and connect them to resources while we work toward a housing solution.



4 HOUSE

When a housing opportunity becomes available, we help the client assess if it is a good fit. If it is, we help them move in!

5 SUPPORT

Newly housed neighbors receive case management services, either from our Housing Support team or another organization, to help them adjust to their new home — and maintain independence.

Since 2016, Intown Cares has:

Engaged **3,000+** Atlantans experiencing homelessness

Enrolled and navigated **1,619** toward housing

Placed **833** in their own homes

Ms. Moody is one of those neighbors

After three years living on intown streets, she moved into her own apartment! On her first night at home, she says she "fixed a good meal, took a shower, laid on the couch, and went to sleep. I couldn't believe it — it felt so good."



Our role in Atlanta's landscape

Among Atlanta organizations serving people experiencing homelessness, Intown Cares provides navigation and outreach. We don't operate shelters or manage housing, nor do we provide treatment or job training; our excellent partners do that. Our mission is to help neighbors get into housing first, and our approach has been adopted by the entire city as the "best practice." What distinguishes us most: a commitment to do all we can to succeed.

Some of what an Intown Cares case manager will do:

- Take a neighbor to an appointment at the VA Hospital (and wait with them)
- Show how to navigate Atlanta buses and trains to get around
- Venture into the woods to find a neighbor, follow up
- Transport a wheelchair-bound client in our handicap lift van

To increase our impact, the one thing we need most is:

Funding to support our nimble, flexible, do-everything-necessary team



IntownCares.org